



FIDI ACCREDITED INTERNATIONAL MOVER

Version 3.2

FAIM Affiliated Branch Responsibility Statement

July 2018





We **Santa Fe Relocation Services Switzerland SA** formally accept and agree to abide by the rules set out in FIDI's Branch Affiliation Scheme, as also expressed in below statement:

"As a trusted FIDI and FAIM Certified Affiliate, we are able to designate the Branches that we would like to see FIDI-affiliated. FIDI trusts that our Affiliated Branches are operating under the same strenuous FAIM quality standard".

"Furthermore, we agree that FIDI considers it is our obligation to safeguard the level of quality performed in our Affiliated Branches".

Please list your FIDI Affiliated Branch location(s) below:

Santa Fe Switzerland Services SA, Zurich Office: Im Langhag 9, 8307 Effretikon, Zurich Santa Fe Switzerland Services SA, Geneva Office: Chemin Grenet 18, 1214 Vernier, Geneva

"In order to obtain FAIM certification, we are subject to a periodic on-site audit performed by an independent auditor to confirm compliance. The FAIM Certification programme is widely recognized as the supreme seal of quality in the international moving industry.

We understand and accept that it is our responsibility that our Affiliated Branches are, at all times, compliant with the up to date FAIM Quality requirements".

Date: August 9th, 2019

Company Seal & CEO/MD/GM Signature: Tristan Casteret / Managing Director